



Job Description

Radiant Futures is an equal opportunity employer

Job Title	Elder Abuse Specialist
Reports to	Community Services Manager
FLSA, Pay	Full-Time; Non-Exempt; \$24.00/hour

Agency Overview

Originally founded as Women’s Transitional Living Center (WTLC) in 1976, Radiant Futures is the oldest domestic violence program in Orange County and the third oldest in the nation. Originally established as an emergency shelter, Radiant Futures has since evolved into a multiservice organization dedicated to ending the cycle of violence through a trauma-informed, survivor-driven approach. Today, we are equipped to respond to the nuanced needs of survivors of both domestic violence and human trafficking, and we continue our tradition of evolving to meet their needs through the constant pursuit of innovative programs and evidence-based best practices.

Our programs fall under three major categories: Bridge Housing, Supportive Services, and Community Education and Advocacy. Through our three-fold approach, Radiant Futures strives to meet the needs of survivors of any gender, their children, and survivors often not served by other programs. Uniquely tailored to the needs of survivors and their families, our programs are rooted in the understanding that there is no one-size-fits-all approach to safety, recovery, and self-sufficiency.

Position Summary

Under the supervision of the Community Services Manager, the Elder Abuse (EA) Specialist is responsible for assisting in the development and coordination of the Elder and Dependent Adult Victims program. The EA Specialist is responsible for coordinating a multidisciplinary response team, advocacy, case management, outreach, and education for elder and dependent adult abuse throughout the community. Utilizing a trauma informed care approach, the EA Specialist is responsible for managing assigned caseloads, assessing participants' needs, developing, implementing, and reviewing service plans, and working with other community resources in meeting participants' service needs.

Essential Duties

- Coordinate the multidisciplinary team that responds to elder and dependent adult abuse cases, including scheduling meetings and serving as the point of contact for the multidisciplinary team members
- Assist with the development of protocols for responding to elder and dependent adult victims
Provide immediate crisis intervention support, options, and safety planning, as needed, to

victims of elder abuse referred from local law enforcements, hospitals, and other service providers

- Provide consultation and outreach materials for partners and service provider agencies who work with elder and dependent adult populations
- Assist in the development of educational programs to support the public and private sector in identifying and responding to abuse toward elders and dependent adults
- Build partnerships with service providers in the public and private sector that support elders and dependent adults
- Monitor progress of the program, implement strategic changes to problem solve barriers and ensure measurable outcomes are met
- Work in collaboration with other Radiant Futures staff to ensure appropriate coordination of services for participants
- Maintain current, thorough knowledge of issues pertaining to elder and dependent adult abuse including other interrelated issues and the need for trauma-informed, survivor-driven advocacy Complete and maintain records that document services provided, and other statistical information for the Elder and Dependent Adult Victim Program, input accurate data into the organization's database (Apricot)
- Provide educational and prevention opportunities for other individuals, groups, and organizations in the community
- Participate in the planning and/or provision of community events, fairs, and other events as needed Participate in staff meetings, conferences, and other meetings as needed
- Work with a diverse population and provide culturally sensitive advocacy Provide transportation for participants to various locations as needed
- Other duties as assigned
- Develop and facilitate community prevention education trainings and presentations
- Engage with people at resource fairs and community outreach events
- Connect community residents with Radiant Future's services
- Outreach to survivors through law enforcement advocacy calls
- Network with schools, businesses, faith-based communities, and services providers to provide trainings and presentations

Qualities & Qualifications

- Bachelor's degree in Sociology, Human Services, Psychology, or related field
- Experience or knowledge of working with elder and/or dependent adult abuse strongly preferred.
- Effective oral and written communication skills
- Experience serving diverse communities
- Minimum of two (2) years of professional experience in the social services sector
- Bilingual in Spanish – the prevailing non-English language of participants
- 40-Hour Domestic Violence Training Certified
- Has not been a participant of Radiant Futures services for at least three (3) years
- Possession of a current and valid California driver's license, a car, liability insurance which meets California State minimum requirements and an acceptable driving record
- Successful completion of a pre-employment background check

Compensation & Benefits

This is a full-time, non-exempt position, \$24.00 an hour.

We provide 2 weeks PTO to start which increases over time (3 weeks after 2 years, 4 weeks after 5 years, 5 weeks after 10 years); 4 wellness paid days, 1 civic engagement paid day, and 12 paid holidays

Alternate work schedule (4 days/ 10 hours) option available

Generous benefits including 100% covered in Radiant Futures' sponsored health, dental, vision, and AD&D insurance with Employee Assistance Program; and 403(b) retirement plan with up to 4% match after 1 year of service.

Our Commitment to Diversity and Inclusion

At Radiant Futures, we believe outstanding people are the key to our success. We value a diverse and inclusive workplace, and strongly encourage people of color, LBTQIA+ individuals, gender non-conforming individuals, and formerly incarcerated people to apply.

As an equal opportunity employer, we recruit and hire with the understanding of systemic oppression and lived reality of people with marginalized identities. We also recruit and hire without regard to race, national origin, religion, gender, gender identity, sexual orientation, disability, marital status, veteran status, or age.

Working Conditions and Physical Requirements

Alternate work schedule (4/10) or regular (5/8) schedule, flexible to work evenings and weekends, as needed. Regularly required to sit and use hands and fingers; intact vision abilities required. Occasionally required to lift and/or move heavy objects.

To be considered for this position, please email a cover letter and resume to careers@radiantfutures.org with "Elder Abuse Specialist" in the subject line. No phone calls please.

For more information on Radiant Futures, please visit our website at www.radiantfutures.org.